

Liquid Learning Workshop Series

Embedding Risk Management into Business Operations Workshop 2012

Embedding Risk Management Across an Organisation for Improved Governance, Resilience and Performance

Liquid Learning is delighted to present this TWO-DAY WORKSHOP that provides an in-depth and interactive learning experience. This practical workshop will provide hands on tools and a step by step guide to help you solve day to day challenges. By attending this workshop you will:

- Obtain a new perspective on risk and opportunity in your business
- Identify the governance requirements of your organisation and understand the implications for Risk Management
- Identify the best-fit Risk Management framework to meet specific organisational requirements
- Determine the effectiveness of risk assessments and treatments carried out within the organisation
- Monitor and evaluate the Risk Management frameworks over time
- Assess the effectiveness of reporting for governance purposes on the framework and the risks, controls and treatments
- Learn practical strategies for embedding Risk Management and managing compliance
- Driving cultural change and communicating risk throughout an organisation



CPD/CPE Guide

Clock up to 14 hours of structured learning!*

* Check with your local professional association or society for eligibility.



18 & 19 April 2012
Wellington

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EXPERT FACILITATOR



Chris Peace, MSc
Director
Risk Management Ltd
and Adjunct Lecturer in Risk
Management Studies
Massey University



LIQUIDLEARNING

development opportunities for professionals

Embedding Risk Management into Business Operations

Workshop 2012

WORKSHOP BACKGROUND

Risk Management is an integral aspect of any organisation as it not only mitigates potential threats to the organisation but often provides previously unseen opportunities as well. Knowing how to effectively anticipate, mitigate and approach risks to the organisation is a key priority for all risk professionals, especially during uncertain times.

This unique workshop has the primary goal of providing a practical tool kit to Risk Management professionals which will enable them to become more effective in their role as the communicator and facilitator of Risk Management.

The workshop will allow delegates to explore risk and Risk Management in depth, providing participants with practical information and tools to apply for immediate impact. Practical tools to help business managers understand the significance of risk and the importance of embedding sound Risk Management practices to daily operations is also explored.

This Risk Management workshop will not only demonstrate how organisations can exploit risk management to remain agile, but it will also suggest tools and techniques that can be used across the organisation to build long-term resilience. This comprehensive course on this topic is conducted by an expert strategic Risk Management practitioner who is also a world class presenter.

Why You Should Attend:

- Receive a personal "to do" list for your major risks and become more effective in the management of risk in your organisation
- Reduce uncertainty by basing decisions on facts – many organisations offer similar products and services at similar prices – leading organisations find a differentiator to succeed
- Sophisticated use of Risk Management is what will help in strategy identification, effective decision making and successful execution. Is your organisation ready for this new imperative?
- Work through interactive activities and discussion that will enhance your learning in the context of your own organisation



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* Check with your local professional association or society for eligibility.

INTRODUCING YOUR EXPERT FACILITATOR



Chris Peace, MSc

Director

Risk Management Ltd

and Adjunct Lecturer in Risk Management Studies
Massey University

Chris Peace is currently the managing director of Risk Management Limited. Previously Chris worked for NGC Holdings Ltd as their risk manager (2000-2003) and for Jardine Lloyd Thompson in New Zealand (1995-2000) and the UK (1990-1995), Marsh & McLennan in New Zealand (1985-1990) and CIGNA (NZ) Ltd (1982-1985).

Between 1974 and 1980 he enforced the UK Health and Safety at Work Act 1974 in a wide range of premises.

Chris holds an MSc in Risk Management and Safety Technology and other qualifications in environmental health, air pollution control and occupational safety and health. Chris is also a Chartered Fellow of the Institution of Occupational Safety and Health (UK); details of the charter and fellowship are available from <http://www.iosh.co.uk>.

Apart from work as a Risk Management consultant, Chris is Adjunct Lecturer in Risk Management Studies at Massey University where he has research interests in Risk Management. In 2007 the University nominated him to represent them on the joint standards committee, OB007 that is responsible for risk management standards and handbooks.

WORKSHOP DELIVERY

This course is divided into a series of modules over two days. Each module incorporates theory and discussion, and an opportunity for practical application.

The workshop is supported with a structured set of handouts on the core topics. Workshop participants' specific needs and expectations will be assessed prior to the workshop to ensure the facilitator can tailor the content accordingly.

Attendees should bring a copy of AS/NZS ISO 31000: 2009 to the workshop.

EARLY BIRD DISCOUNTS

Receive \$100 off registration if you register and pay by 23 March 2012

Session 1: Introduction to Generic Risks for the Workshop and Presentation of Risk Examples

- “Oil reaches US\$500 bbl in five years resulting in ...”
- “The inability to recruit or retain competent staff resulting in ...”
- “Major natural event resulting in disruption of business-as-usual
- Your own risks?
- Banks, insurance companies, petrochemical companies – what can we learn from these case studies?

Session 2: Governance and Risk Management

- The value of Risk Management
- Corporate governance requirements for Risk Management
- Culture & appetite
- Communicating risk appetite and defining risk tolerance
- Risk management principles from AS/NZS ISO 31000:2009
- Organisational objectives and risk

Session 3: Developing the Risk Management Framework

- Implications for different stakeholders
- Uncertainty and chance
- Hazard and risk: the difference
- Naming of risks using AS/NZS ISO 31000:2009

Session 4: Communication and Consultation in Risk Management

- Identification of stakeholders, defining accountabilities
- Planning for communication and consultation with them
- Measures for effectiveness

Session 5: Effective Risk Assessments

- Context of the organisation
- Establishing risk criteria

Session 5 (continued): Effective Risk Assessments

- Risk assessment and its three components (identification, analysis and evaluation)
- Measures for effectiveness
- Relationship between risk assessment, safety case and business case

Session 6: Risk Treatment

- Identification of options
- Treatment design
- Treatment implementation

Session 7: Monitoring and Review

- Tools and techniques
- Measures for effectiveness (KRIs, KCIs & KPIs)
- GRC software systems
- Accountabilities
- Context changes
- Risks, controls and treatments
- Relationship with assurance
- Maturity modelling

Session 8: Risk Reporting for Effective Risk Management

- Governance requirements
- Tools and techniques
- Measures for effectiveness

Session 9: Conclusion

- Further guidance and publications. Standards and Handbooks published by Standards Australia and Standards New Zealand
- Personal work plan to follow from the course
- Feedback and learning experiences

WHO WILL ATTEND

Delegates coming from public and corporate sector in roles spanning:

- Risk Management
- Corporate Governance
- Audit and Assurance
- Business Continuity
- Compliance / Audit / Assurance
- Corporate Services / Support
- Strategic Planning
- Business Analysis
- Health and Safety Managers

WORKSHOP SCHEDULE

- 8.30-9.00 Registration
- 9.00-10.40 Session
- 10.40-11.00 Morning Tea
- 11.00-12.30 Session
- 12.30-1.30 Lunch
- 1.30-3.00 Session
- 3.00-3.20 Afternoon Tea
- 3.20-5.00 Session
- 5.00 Close of Seminar



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Wellington**

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	Position				Position				Position			
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* Please photocopy this form if more than three will attend

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Please confirm my registration for **The Embedding Risk Management into Business Operations Workshop 2012**

No. #	Options (per person)	Standard Rate	Early Bird Rate*	Super Saver Rate**
<input type="checkbox"/>	Workshop	\$2195 + GST = (\$2524.25)	\$2095+ GST = (\$2409.25)	\$1995 + GST = (\$2294.25)

* Receive \$100 off registration if you register and pay by 23 March 2012
** Receive \$200 off registration if you register and pay by 29 February 2012
Note: Course materials, refreshments & lunches are included. Travel and accommodation are NOT included.

Group Discounts Available:
4+ people 10% off Standard Rate
Conditions:
Group Discounts apply for bookings made simultaneously and on one invoice only. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Super Saver and Early Bird rates. Registration Options are per person only.

TOTAL incl GST

All Prices listed in New Zealand Dollars

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